



# PLANNING FOLLOW-UP MANAGEMENT

A sound basis for decision-making

## BENEFITS

Focus on data

Any level of overview or detail view

Ability to live up to expectations

Keeping track of quality

Optimum use of resources

Easy presentation of information

**Informed decision-making framework for prioritisation and optimisation of deployment of resources.**

**New data warehouse tool for day-to-day management and management follow-up. VITAE Care Data Warehouse enables you to make web-based presentations of data, thus facilitating communication to the general public.**

VITAE Care Data Warehouse enhances planning, follow-up and general management within the care sector. The system includes data retrieval facilities for the day-to-day administration management and for follow-up in compliance with the municipality's service level.

VITAE Care Data Warehouse delivers the correct data and enables the customer to define what and how much to include in the data presentation.

VITAE Care Data Warehouse also comprises a number of default reports ready for use.

### FOCUS ON DATA

Using VITAE Care Data Warehouse you can centre the focus on selected focus areas.

For example, discrepancies between the time used and the service level in the municipality. Or clients who are very care intensive. If the municipality is using VITAE Care Client Record along with VITAE Care Planning, you can correlate assessed time, planned time and delivered time, thus providing an overview of any over- or underconsumption.

The municipality can set its own »threshold values« so that any discrepancies clearly appear from the report.

### ANY LEVEL OF OVERVIEW AND DETAIL VIEW

VITAE Care Data Warehouse has a special built-in drill-down function which enables the user to analyse data down to the smallest detail. For example, it is possible to view data from the municipal level down to the detail level for the individual client.

### ABILITY TO LIVE UP TO EXPECTATIONS

VITAE Data Warehouse lets you follow up on the service goals set out by the municipality.

More specifically, you can assess whether the clients get the help they have been promised by monitoring if the municipality delivers the assigned and agreed services. You can get an overview of cancellations, delays and rescheduling, and you can see the number of staff attending to the individual client. This information is mainly retrieved from VITAE Care Planning.

### KEEPING TRACK OF QUALITY

"Are we solving the tasks in the right way?" is a frequently asked question.

Among other things, VITAE Data Warehouse lets you ascertain whether the assessment is homogenous, how often the services are re-assessed and whether the clients who need it the most, get most help. This information is primarily retrieved from VITAE Care Client Record.

### OPTIMUM USE OF RESOURCES

Facilities for follow-up on the efficiency and effectiveness of staff resource use are also available.

For example, you can see staff time broken down by tasks, and how much time is spent on acute and non client-oriented tasks.

### EASY PRESENTATION OF INFORMATION

All extracts in VITAE Care Data Warehouse can be presented graphically and saved in HTML format for easy presentation on the Intra- or Internet.

Extracts from VITAE Care Data Warehouse can be transferred for further processing in, for example, Microsoft Excel.

### PREREQUISITES

A full overview of time consumption requires that your municipality uses several of the VITAE modules.

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#### **CSC Scandihealth A/S**

CSC Scandihealth develops and supplies electronic health records and solutions for hospital information, clinical quality, care, health insurance, and student administration. We put our health professional knowledge and competence to work in support of the development of an integrated healthcare community. We have supplied healthcare IT to Danish hospitals since 1972. We have created an unrivalled product range, a unique pool of know-how about the healthcare sector, and in-depth knowledge of the world of our customers. Our employees are primarily working with the development and supply of healthcare IT. The knowledge and expertise of our employees encompass technology as well as healthcare, a combination that provides us with a sound basis for further development and delivery of healthcare IT solutions that allow our customers more time to concentrate on their own core services. CSC Scandihealth is owned by CSC and is CSC's Nordic competence centre for healthcare solutions.